



MLD Customer Form

Customer Info:

Name: _____

Address: _____

Phone Number: _____

Email: _____

How did you hear about us? _____

Pet Info:

	Name	Breed	Age
1.			
2.			
3.			

Vet Info:

Name: _____ Phone number: _____

Please list any important information about your pet, regarding health or behavior:

MLD Policies:

- Late Pick-Up Fee: There will be a \$20 per hour late pick-up charge (after a 30-minute grace period).
- Late Drop-Off: There will be a \$10 charge if you are more than 10 minutes arriving for your appointment. If you are more than 15 minutes late your appointment will be canceled and you will be charged a no-show fee.
- Missed Appointment: Missed or canceled appointments without a 24-hour notification will be charged a no-show fee of \$30.
- Special Handling Fee: If your pet needs special handling, there will be an additional charge of \$20.
- Dematting Fee: If your pet is matted, our rate for Dematting begins at \$30.
- Flea Policy: If your pet has fleas, they will be given an all-natural flea bath to prevent the fleas from spreading to other clients. This is a \$15 charge.
- Pricing and Policies: All are subject to change at MLD's discretion. Please visit our website (mldgrooming.com) to review all pricing and policy changes
- Service: Must Love Dogs reserves the right to refuse service to anyone, for any reason, at any time.

By signing below I agree to the pricing and policies stated above:

Signature: _____ Date: _____ (rev-022023)